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# The Complete Flight Attendant Interview Work Book



## Synopsis

"The Complete Flight Attendant Interview Work Book" is a fully interactive, insiders guide that will fully prepare you for your flight attendant interview. It is true that only about 1 out of every 100 applicants are ultimately hired as a flight attendant. The importance of preparation cannot be understated. If you are unsuccessful with your flight attendant interview, you will typically need to wait six to twelve months before being allowed to re-apply. Correct and thorough interview preparation will help ensure you are the standout candidate at your interview and are successful the first time around. If you have an upcoming flight attendant interview and are serious about pursuing a flight attendant career, this work book will prove to be a valuable and indispensable tool for your preparation. Chapters Include: Airline Open Days, Meet & Greet, Group Exercises, Grooming, Mathematics, Geography and Personality Testing Panel Interview, Behavioral Questions & Answers

A word of warning, this book is not a novel, it will not simply provide you with text book answers, lets face it, you can find those anywhere on the net. This work book is designed to help you structure and delivery your answers in your own words using your own experiences. This will help you standout from the crowd and ensure your answers are unique to you. This work book is fully interactive and will require active participation by yourself. And of course email access to our principal interview consultant Sasha Robinson, who will personally answer any queries or questions you might have regarding your interview. Sasha Robinson, the books author, is a former international airline pilot with fourteen years experience flying the A330/ A340 and holds a Bachelor Of Science majoring in Aviation. She has also worked in the aircrew recruitment department of a major international airline, is a regular consultant to Universities across Australia, as well as being a fully qualified 737NG simulator instructor. Sasha is also the principal interview coach with Flightdeck Consulting.

## Book Information

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## Customer Reviews

I don't often leave product reviews. But this book is definitely worth my time to say something! First of all, I made my flight attendant interview and has been placed to the waitlist of their next training program. On my interview day, we had about 50 people and only 5 of us left before the 3rd round. After I took my language test, I got their congratulations email the next day saying that I had been put to the waitlist of their next training program. I can't say this book would work for everyone but it did help me a lot. 70-80% of the questions asked by the recruiters are exactly or at least extremely similar as the questions in the book. So, what I did was simply read through the book and get the answer prepared in my mind. You don't really have to note down answers of every single question in the book (because there are a lot of questions, and I did not have time to write them down.) Just read through the questions and get them familiar in your mind. The interview I had was pretty tough, the recruiters were very nice and they tried to make you feel relaxed. But after all, an interview is an interview, questions could be very unexpected and tough to answer. They ask you about your past experience of dealing with all kinds of situation, and if you did not have such experience and nothing comes up in your mind instantly, you might be done with the interview. Read through the questions in the book really helps you feel less nervous and you will not feel unexpected when you interview with the recruiters. Last but not least, on the day of the interview, I strongly suggest that you **ARRIVE EARLY, SMILE SMILE SMILE and TALK to EVERYONE** before the interview, make yourself easy going and be a productive team member. Because what they are looking for is someone who could really work well as a team.

It sort of prepares you for the interview questions, but it doesn't explain **AT ALL** the weird Airline shenanigans that are going to take place. For example, I interviewed at Frontier Airlines. During the interview I learned that they invite a minimum of 25-30 people and only ever accept 8 unless people are bilingual and have previous experience as an FA. Well, my group just happened to have multiple people with previous FA experience **AND** many bilingual and multilingual people. Needless to say, everyone without FA experience or multiple languages was basically finished right from the start. Like many industries now, they expect Entry Level people to have 5 years experience. Oh, I

could go into LONG detail about the weird situations they put us in over and over, but this book should have that in there, IT DOES NOT.

This book is the reason why I didn't get the F/A job. Interviews are not clear cut and what works in one place won't work on another. I'm 100% sure (because I worked for the company and had internal feedback) that without reading this book I would have got the job.

I bought this book to help me prepare for the FA face to face interview. The book gives you a pre-view of the interview, possible scenario questions and what to expect. I was not selected for the next step, which is to continue with training and with a job offer, but this is the best of all the books I bought. I suggest it to all those people who have to go through the process of such fierce selection. On a side note and in relation to this reading and others of its kind and what they lack of..... Books published available focus mainly on preparing a candidate who is nervous and stumble upon questions. I usually do not have problem in that area, in fact quite the opposite. Overconfidence, and other factors are actually (IMO) reasons for not being selected, but they are never mentioned by tutorial videos, and books of this sort. Candidates who have a chance to be chosen must meet certain standards and guidelines such as tone of voice, mannerism, posture, and even way of delivering an answer asked. Domineering type of personalities are not what the airlines look for, no matter how skilled one is. I also speak another language, but the airlines look for likable personalities at first sight because they focus strongly on customer service. Pleasantness MUST be the very first thing they see in a candidate along with customer service experience. I would suggest those who fall into a category of less likable to take acting lessons or to try to behave submissively and in a compliant manner for a better outcome.

Very informative, loved the practical application and specific information on interview techniques. Combining the Workbook with the Virtual interviews was a great way to practice the real thing. The simulation of the interview process online was believable and a great confidence builder. A must have for any airline interview.

I have not read this book but my sister, back and forth. She was applying for a position with Qatar Airlines. She managed to get to the final of a 3 round interview session. Actually she did so well that she was picked by the interviewers and her files and notes on her were sent to the "headquarters" in Qatar. She said reading book along with others I purchased and downloaded onto her Kindle was

the best thing she could've done before the interviews. Now the waiting game as it's up to the bosses to call her and offer her the job..

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